

| TITLE | DATE PASSED | REPLACES |
|-------------------------------|---------------------------------|---------------------|
| Patron Code of Conduct | October 5, 2023 | 2_FS.05.2016 |
| POLICY # | SECTION | DATE LAST REVIEWED |
| 2_FS.05.2023 | 2_Foundations of Service | |

Purpose:

This policy provides guidance regarding acceptable and unacceptable behaviors to ensure the comfort and safety of all users and staff of the Peace River Municipal Library.

1. Rules

- 1.1. Use library materials, spaces, and resources with care and as intended.
- 1.2. Upper and lower body clothing and footwear must be worn.
- 1.3. Keep noise to a modest indoor level.
- 1.4. Refrain from eating or drinking at the public computer stations.
- 1.5. Attend to your belongings.
 - 1.5.1. The library is not responsible for unattended belongings left on the property.
- 1.6. Follow the following library bylaws:
 - “3.3 No person using the building or grounds shall:
 - 3.3.1. Cause unnecessary disturbance or distress to other library users or staff and/or violate Library Board policy.
 - 3.3.2. Remove any library item from the library unless the item has been properly checked out in accordance with the procedures established for checking out library items.
 - 3.3.3. Enter or remain in the library building except during those periods designated as open for public use, or with prior arrangement for after-hours use according to Board Policy.
 - 3.3.4. Solicit other library users and staff for personal, commercial, religious, or political purposes.
 - 3.3.5. Bring any animal, other than a service animal, into the building.
 - 3.3.6. Bring a wheeled vehicle or conveyance, other than a wheelchair or walker, or baby carriage/stroller, into the building.”
 - “3.5. All persons using the library shall comply with applicable public health regulations.”

2. Unacceptable Behavior

In addition to the above, the following are not permitted on Library property:

- 2.1. Sleeping.
- 2.2. Noise-producing activity that disturbs others.
- 2.3. Fighting, running, or roughhousing.
- 2.4. Monopolizing library equipment, materials, or facilities.
- 2.5. Sexual activity of any kind, sexual harassment, or indecent exposure.
- 2.6. Consumption, possession, or being under the influence of alcohol or drugs.
- 2.7. Smoking or vaping inside the library or within 5 meters of entrances.
- 2.8. Abusive language, harassment, carrying of weapons, or violence.
- 2.9. Other behaviors that a reasonable person would find unreasonable.

3. Violations

When this policy is violated, the library may (per bylaw 3.4):

3.1. Inform the person of how they violated policy and provide an opportunity for better behavior.

3.2. Ask the patron to leave the premises for the day.

3.3. Ban the patron from library premises for a period of time, at the discretion of the Library Director or designate.

3.3.1. When a patron is banned a letter will be issued to the person informing them why and for how long they are not allowed to enter the library.

3.3.2. Any violation of such bans will be treated as trespass and RCMP may be called.

3.4. Pursue civil or criminal charges as appropriate.

Resources

Policy Manual - Grande Prairie Public Library. (n.d.).

<https://gppl.ca/content/download/66114/file/POLICY%20MANUAL%20-%20January%202023.pdf?version=2>